

# Galang, Alliah Gabrielle S. R

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4<sup>th</sup> Avenue, Grace Park West, Caloocan City

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## WORK EXPERIENCE

### Qualfon Manila

Feb 2023 - July 2024

### Costumer Service Representative

- Specialized in addressing sensitive issues related to identity theft and cybersecurity.
- Guided clients through fraud resolution, account recovery, and secure verification processes.
- Maintained strict adherence to data privacy regulations.
- Collaborated with fraud prevention and IT security teams to ensure precise and careful handling of each case.

### Paramount Life & General Insurance Corp.

Feb 2025 - May 2025

### Full-Stack Web Developer

- Designed and developed a fully functional e-learning system.
- Utilized ASP.NET MVC, C#, HTML, and CSS for the system's architecture and interface.
- Implemented secure user authentication, including Google OAuth, for seamless login and personalized user experiences.
- Managed both front-end and back-end development.

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## EDUCATION

### Technological University of the Philippines

2021 - 2025

### Bachelor of Science in Computer Science

San Marcelino St, Ayala Blvd, Ermita, City Of Manila, 1000

### Systems Plus Computer College

2019 - 2021

### Information and Communications Technology

141, 143 10th Ave, Grace Park East, Caloocan, 1400 Metro Manila

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## CERTIFICATATIONS

### Prompt Engineering for Everyone (2025)

Cognitive Class - IBM Developer Skills Network

### Introduction to Software Engineering (2025)

Coursera - IBM Developer Skills Network

### Introduction to Cloud Computing (2025)

Coursera - IBM Developer Skills Network

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## SKILLS

Communication  
Problem Solving  
Multi-tasking  
Adaptability

## PROGRAMMING LANGUAGE

- |            |                |
|------------|----------------|
| • C#       | • MSSQL        |
| • HTML5    | • JavaScript   |
| • CSS3     | • Python       |
| • C        | • C++          |
| • React.js | • Tailwind CSS |

## REFERENCE

### Angel Habana-Regio

Supervisor

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